



CHEP

A Brambles Company

Electronic Permit to Work White Paper

CHEP a Brambles Company

CHEP manages, maintains, transports, and supplies more than 300 million platforms for our customers. Their higher quality pallets, containers, RPCs, bins, trays and store displays support the construction, handling and transport of more efficient and sustainable product loads. CHEP platforms and services play a critical role within every leg and across every trading partner in the supply chain.

The Challenge

Sourcing an electronic Permit to Work system that could manage all of

the complex aspects associated with high risk work, including approval processes, legislative requirements across multiple territories and identified risk management through the Job Safety Analysis.

The system also needed to clearly drive isolation and shutdown processes where applicable.

The Goals

- A single cloud-based software system to manage JSA, permit planning, licenses, and insurances where required.
- An easy-to-access and

easy-to use portal/interface for end users, including full mobile functionality.

- High Risk Work Management, Work Permitting, and Safety Management.
- Clear Isolation and Shutdown workflow including approval gates.
- Comprehensive, real-time reporting.
- Clear, 'traffic light' system to provide visual indication of compliance to legislation and CHEP's compliance framework.

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Finding the Right Fit

CHEP required a system that could be implemented 'Out-of-the-Box' (OOTB), and then be configured to the specific requirements of a high risk, large multifaceted business and scaled when required across their locations. They needed a solution that could be implemented quickly and easily, whilst also being highly configurable to meet varying legislative and internal workflows and requirements

Beakon have a strong reputation for delivering an exceptional customer service with no requests being too big or unachievable. They are flexible to meet customer needs to support them in achieving their goals through true partnership.

The Beakon solution not only met the logistical needs and service requirements of CHEP, it also future proofed ongoing expansion and was able to flex to manage change, all confirming Beakon was the right choice.

The Outcomes

Conscious that Beakon delivers OOTB best practice as an ISO compliant framework, CHEP elected to initially use Beakon with minimal customisations, deploying the Permit to Work system to a live environment and making changes as required;

Beakon's electronic Permit to Work module provided a time saving asset, with a user-friendly interface and audit ready reporting for CHEP

CHEP gained true visibility of high-risk work being conducted cross all sites and allowed for sharing of best practice across the business, rather than ongoing duplication of standard documentation.

Ultimately the project gave CHEP a level of comfort that High-Risk workflows were being automatically driven through the Beakon digital platform. This allowed their leadership team to focus on managing the job rather than the administration and it continues to drive process improvement and a strong focus on safety.

The embedded process flow has now become standard practice and routine across the CHEP business.

Advice for Others

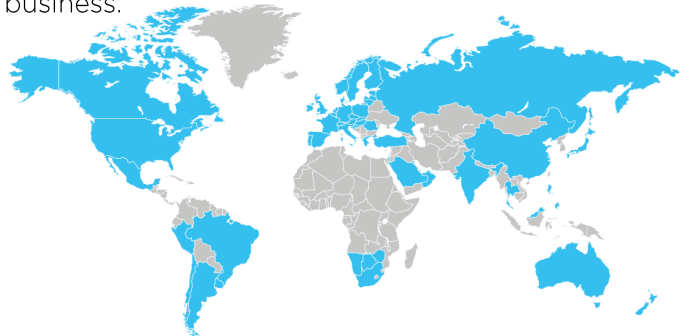
Whilst the implementation timeline for CHEP was a challenge, it was important to get the fundamentals right, and adopt a staged approach which meant most functionality was initially deployed 'Out of the Box'.

Fortuitously, Beakon's off-the shelf framework is ISO-based and very robust and in the end that met CHEPS base-level requirements.

This approach no doubt added to the successful outcome, giving CHEP time to continuously improve their internal process and then refine and tailor the Beakon workflow to suit.

We strongly recommend upfront workshops with key stakeholders to truly understand 'real life' examples of 'pain points' and shared experience prior to implementation. Beakon's experience across industry and regions was invaluable during that process and provided CHEP with best practice solutions during the planning phase.

In a nutshell, keep it simple and take advantage of the depth of experience that the Beakon team can offer as part of the implementation service.



Contact Beakon to find out more about this project

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